



QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY

The company's management is committed to following its vision and achieving the established objectives in the long term, in accordance with the strategic orientations. In doing so, it will promote a corporate culture based on quality and environmental protection, investment in people, and processes of continuous improvement.

The **VISION** of the company is to strengthen the company on the domestic market and to further expand into foreign markets, to ensure appropriate quality, and to adapt to new technologies. The company will focus its potential on the quality of business, products, and services, thereby achieving long-term satisfaction of business partners, optimization of business, and economic growth of the company. The company aims to be among the leading manufacturers of hygienic packaging in Slovenia and comparable to the leading European manufacturers.

The company's **STRATEGIC ORIENTATIONS** are:

- growth of revenues and profitability, and growth of cost efficiency,
- ensuring the satisfaction and trust of customers and suppliers,
- increasing operational efficiency in all business processes,
- care for the training and satisfaction of employees,
- care for the environment and reduction of environmental impacts.

QUALITY is the fundamental orientation of the company and an established value recognized by all of us who participate in business processes. It means achieving the requirements of all interested parties better, more cheaply, faster, and more safely. Further improvement is achieved by setting objectives. With the help of indicators, we measure, monitor, and improve process objectives.

The company's quality system is aligned with and maintained in accordance with the requirements of the ISO 9001 quality management system standard, through which we have defined processes, their objectives, and their owners. The quality system is linked to the requirements for products and services, meaning that the objectives of the quality system are at the same time also the objectives of the processes and are consistent with the company's business objectives.

ENVIRONMENTALLY RESPONSIBLE CONDUCT and our commitment to reducing environmental impacts are closely connected with our dedication to the local community, on the basis of which we co-create conditions for our employees and the surrounding population.

The company consistently monitors and complies with applicable legislative requirements related to our environmental aspects and objectives. We strive for the rational use of resources in our operations and for the reduction of emissions in all areas. We choose less hazardous materials where possible, promote the conservation of natural resources, and aim to use recycled materials that have the lowest possible environmental impact and enable their reuse.

Through technological improvements, we strive to reduce our impact on the environment; therefore, we choose environmentally friendly technological solutions.

The environmental management system is aligned with and maintained in accordance with the requirements of the ISO 14001 environmental management system standard.



The OBJECTIVES pursued by the company are:

- ***To sell products and services in which the quality of our product represents what the customer requires and expects, and thus to achieve:***
 - compliance with customer requirements and the recognition and fulfilment of customer-specific needs and expectations,
 - reliability in manufacturing and servicing customer requirements,
 - the pursuit of the highest possible share of production using recycled material, with regard to market and technological capabilities,
 - the pursuit of replacing more hazardous substances with less hazardous ones, in line with technological capabilities.

- ***By continuous monitoring, measuring, and improving processes, to increase the efficiency of the company through:***
 - increasing productivity,
 - reducing costs,
 - shortening process cycles,
 - eliminating bottlenecks and unnecessary activities.

- ***To increase the capabilities of the company's resources in supporting the achievement of objectives through:***
 - education, motivation, and training of employees,
 - maintenance and modernization of machinery and other equipment, with the aim of meeting customer needs, adapting to the market, and introducing environmentally friendly technologies,
 - development of infrastructure facilities and land,
 - raising the ecological awareness of employees and striving to preserve a clean environment,
 - economic use of energy and raw materials, and rational consumption of other natural resources with the objective of reducing impacts on climate change and promoting sustainable development.

Ways of Achieving the Objectives

- implementation of the vision, strategy, and the quality and environmental management policy in all processes,
- alignment of management systems with applicable legal and other requirements,
- continuous training of all employees for effective process management,
- implementation of corrective actions to eliminate nonconformities,
- maintenance of the environmental permit through compliance with its requirements,
- management of key indicators,
- identification of risks,
- identification of significant environmental aspects.

The quality and environmental management policy is published on the notice board and on the intranet. The suitability of the policy is reviewed in accordance with changes in circumstances and information from interested parties, at least once per year.

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